



At Raheny FLAC Clinic, based in KARE CIC: Receptionist Seamus Murphy; Claire Colfer, Solicitor & FLAC Volunteer; and John McDermott, Dublin City (North Bay) Citizens Information Service Development Manager.

“The variety of issues that you can be asked to advise on is the most interesting thing about volunteering. Undoubtedly there is a large proportion of people seeking help with family law or debt issues, but you can also be asked for help on issues that you may never come across in daily practice, from disputes about headstones to pigeon racing and everything in between!

In terms of challenges, you often meet people who are experiencing the lowest moments of their lives who can be very emotional and feeling isolated. Many of them view the law as an obstacle rather than something that can assist them. The challenge in the short time that you have to speak with them is to allow them the time to tell their story and feel that they are being heard whilst also being able then to give them constructive advice or guidance that will help them to move forward in a practical way.”

Claire Colfer, Solicitor and FLAC Volunteer at Raheny FLAC Clinic



Citizens Information @YoughalCIC • 31 May 2016

Just about to open our door to the weekly FLAC service. Contact us if you need some legal advice. Thanks to the support of [@flacireland](#)



Launch of the “Insiders Guide to Outside” information booklet in July 2016. This was an initiative of Clondalkin CIS that was supported by FLAC. The booklet was printed in Wheatfield Prison under the direction of Clondalkin CIS.

L-R: David Lynch, Clondalkin Citizens Information Service Chairperson; Rachel Downes, Citizens Information Board Regional Manager; Zsé Varga, FLAC Volunteer & Centres Manager; Catherine Heaney, Volunteer at Clondalkin CIS; Nuala Crowe Taft, Development Manager, Clondalkin CIS; Mary Murtagh, Development Manager, Dublin 2, 4, 6 Citizens Information Service; Lorraine Walsh, FLAC Volunteer & Centres Administrator; Paul Monks, Clondalkin CIS Board Member.